

Smile Connection

Glidewell Employee Newsletter

November 2020 Issue

CELEBRATING GLIDEWELL'S

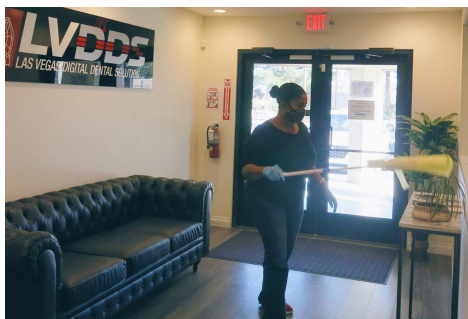
UNSUNG HEROES

This year has brought many new challenges that none of us could have planned for or even imagined. Through it all, our cleaning crew has persevered as our front line protectors against the pandemic, keeping all our employees and buildings safe.



RDC's nighttime cleaning crew stops to say hello (from left: Virginia Alicea, Eric Castanon, Maria Bravo, and Sabrina Kruck.)

In the spirit of Thanksgiving and our everyday gratitude, we recognize the above and beyond efforts of Glidewell's unsung heroes across each of our locations. Janitorial Manager of our Newport and Irvine campus, **Guillermo Paniagua**, proudly says, "My team members treat their job with purpose, positivity, and significance. They hold pride in the fact that what they do on a daily basis can potentially save the life of a colleague. They understand that the quality of their work matters to everyone around them."



Maria Dominguez diligently cleans the Las Vegas foyer.

As the pandemic persists, the team's daily duties have evolved to include additional safety practices and disinfecting methods. Below is a small snapshot of what the cleaning crew tackles as part of their 24/7 operations to keep you and everyone around you safe. These procedures are in addition to the pre-pandemic workload, which includes mopping floors, wiping down surfaces, restroom cleaning, removing trash and cardboard, carpet cleaning, and stripping/waxing floors.

- Dedicated teams of employees consistently clean and disinfect high touch and high traffic areas, such as break rooms, door handles, sink handles, push buttons, Kronos time clocks, touch screens, etc.
- Night janitorial staff performs extra sanitization in departments.
- A special team disinfects areas where an employee has reported feeling ill.
- Backpack disinfection spray machines and spray disinfecting guns are used to disinfect office and lab areas.
- New CDC-approved and EPA-registered chemicals have been researched and purchased that fight COVID-19.



Carlos Giraldo is responsible for the maintenance of the floors in Dupont. He will celebrate his 14th anniversary with Glidewell in December. Before the pandemic, his job included sweeping, mopping, and buffing floors, but for much of this year, due to being short-staffed, he has only been able to sweep. "During this time a lot has changed," Carlos says, "especially with cleaning and disinfecting of the buildings and the constant disinfecting of our own equipment that we use. We're doing very well because the crew works together to make sure everything gets

done. Our managers make sure we have everything we need, and I feel great about the job we're doing. I am thankful to the company because they implement safety precautions to allow us to come back to work!"



Team member **Aminatou Oloude** shares, "It's been one year since I started working at Glidewell and I'm so grateful to be working here.

I'm happy that Jim Glidewell offers health insurance for all employees, including me, and it makes me work harder knowing that he cares. I love to clean and am appreciative of my manager and supervisor, who are always kind and make sure work is done the right way."

As a token of appreciation on behalf of everyone at Glidewell, all satellite team members will receive a \$5 Target gift card and all local janitorial team members (Irvine and Newport campus) will receive a \$5 Jimmy G's gift card to fuel their energy in fighting the virus.



Thank you to our remarkable janitorial team for the dedication to their craft and our people!

Glidewell gratitude

This month's gratitude is from all of us to our janitorial crew. Next month we could feature you! Is there a Glidewell family member you want to thank? Send an email to newsletter@glidewelldental.com.