

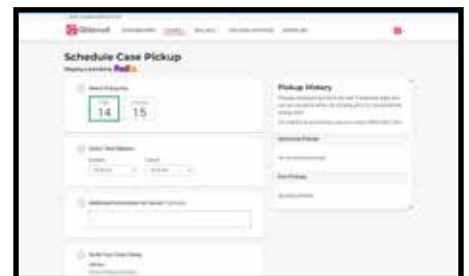
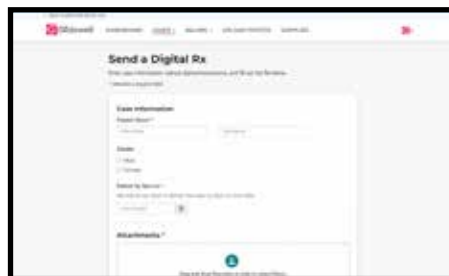
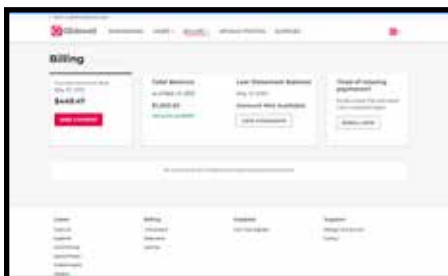
# Simplified Case Management — Get Started with *My Account* Today



Create your free profile  
[myaccount.glidewelldental.com](https://myaccount.glidewelldental.com)



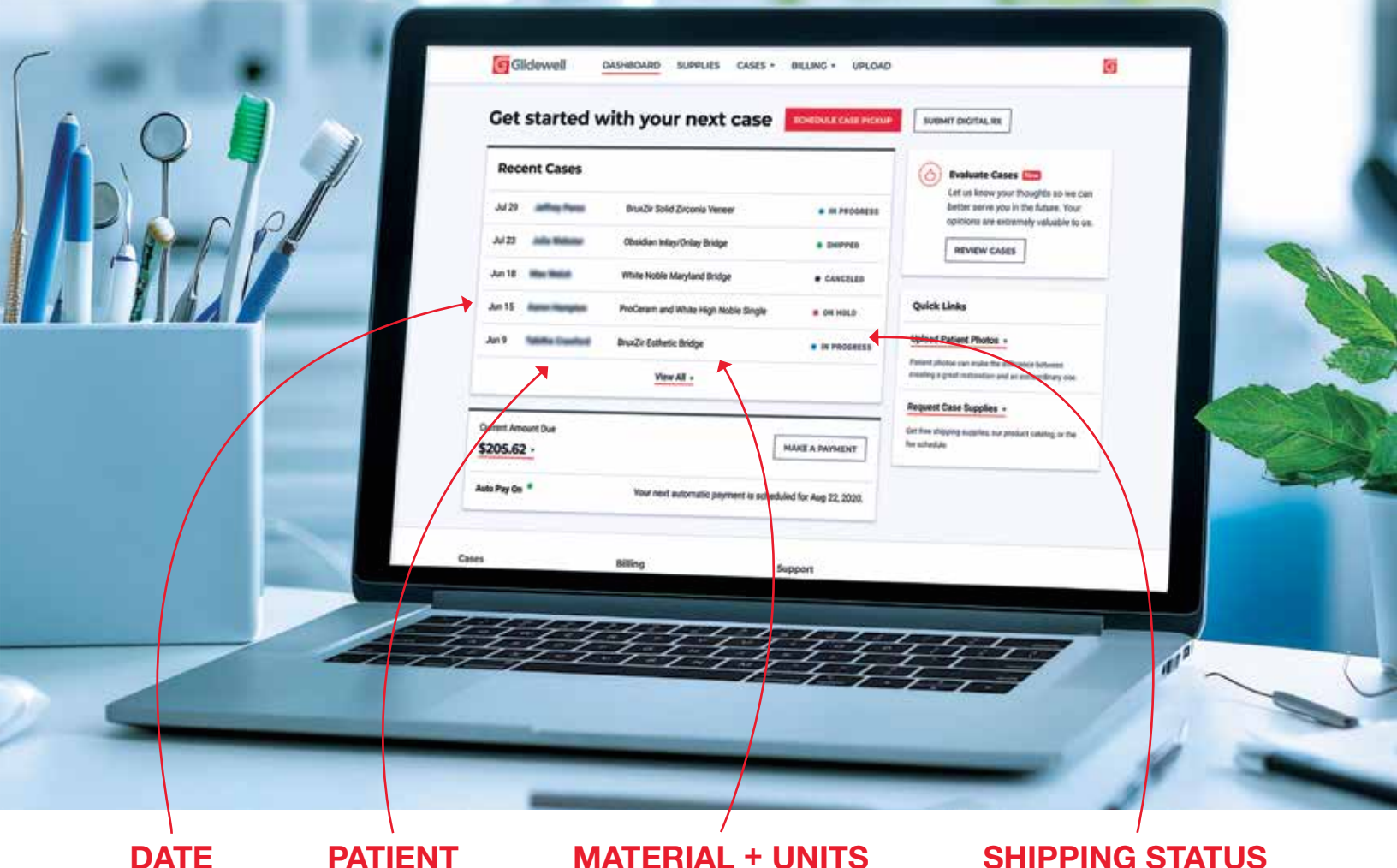
# START YOUR CASE • TRACK YOUR CASE • VIEW INVOICES + LIVE CHAT FEATURE



## ***My Account*** is Glidewell's Online Portal

- It's free to access ... just create an account!
- Get *My Account* on your desktop or mobile device
- **Features:** Be in control of your cases, from start to finish
- **Resources:** Enhance your lab partnership and simplify your workflow

# MY ACCOUNT KEEPS YOU ORGANIZED AND PREPARED



**DATE**

**PATIENT**

**MATERIAL + UNITS**

**SHIPPING STATUS**

**View lab progress and case overviews on your dashboard.**

## Live Chat

Now you can communicate directly with a customer service representative via the live chat feature on *My Account*.

- Chat with a U.S.-based Glidewell rep
- Get the answers you need in the moment
- Use the chat bot assistant after hours
- Request a call back if necessary

The live chat feature is on *My Account* for desktop at this time. Live chat is available weekdays from 5 a.m.–4 p.m. Pacific.



# WHAT ELSE CAN YOU DO ON *MY ACCOUNT*?

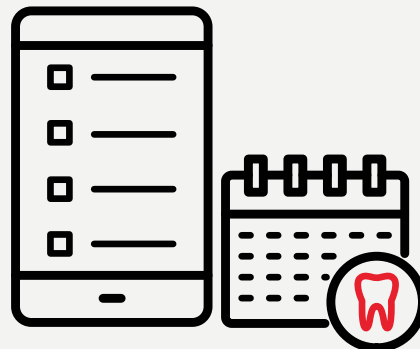


## **Submit an Rx with a Digital Impression**

- Reduce turnaround times by submitting digitally
- Get discounts on model-free submissions

## **Request a Digital Treatment Plan or Surgical Guide**

- **Types of Guides:**  
Tooth-Supported, Tissue-Supported, Bone-Supported, Stackable
- Get step-by-step clinical instructions, detailed images, checklists, product bundles, and more



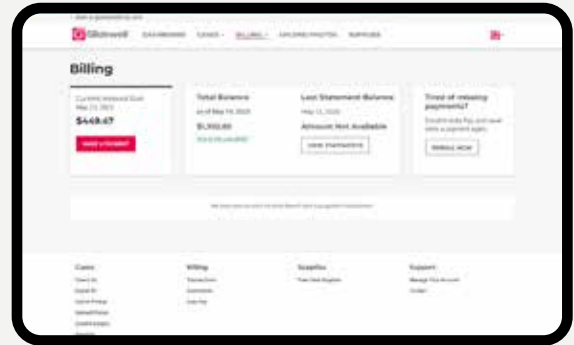
## **Upload Patient Photos**

- Patient photos help the lab achieve the best possible results. Help us help you by including them!



## See Lab Bills and Make Payments

- Keep track of your transactions easily
- Settle your balance with ease



## Give Us Feedback on Our Work

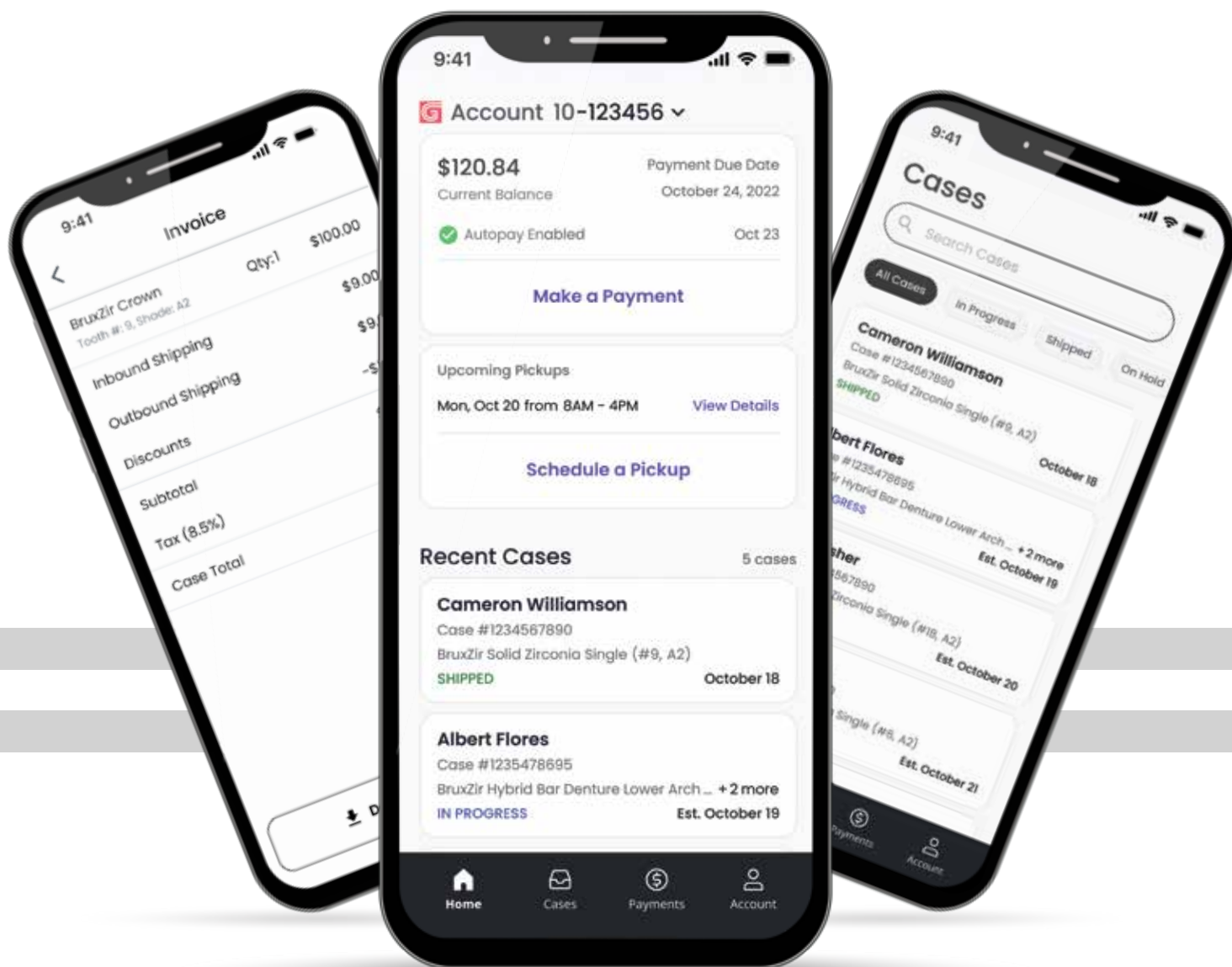
- Your opinion matters to Glidewell
- Let us know how the lab did and how we can improve by filling out a case evaluation

## Plus Even More!

- View price lists
- Track shipped cases
- Enroll in Auto Pay

# TRY THE GLIDEWELL MOBILE APP

## GET *MY ACCOUNT* ON THE GO



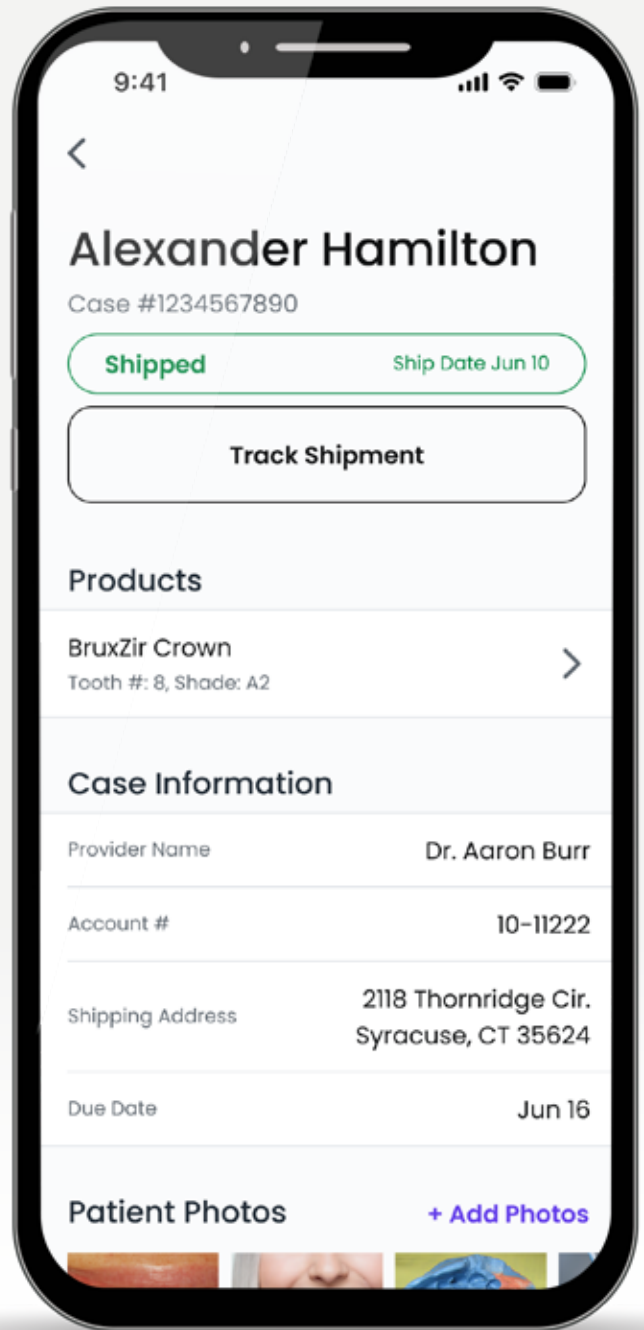
### Case Management at Your Fingertips

- Available for all Apple iOS and Android devices
- Perform essential functions via the app
- Easy and convenient to use

# GLIDEWELL MOBILE APP FEATURES

- Track your case
- View invoices
- Upload case photos

We know you're always on the move — that's why we built the Glidewell Mobile App to complement *My Account*. Now you can handle key tasks anytime, anywhere, right from your phone.



Demo view only. Patient names not real.

# MY ACCOUNT

Sign up: [myaccount.glidewelldental.com](https://myaccount.glidewelldental.com)



Earn CE Units:



## GLIDEWELL ALSO HOSTS EDUCATIONAL EVENTS — DON'T MISS OUT!

Visit: [glidewellsymposium.com](https://glidewellsymposium.com)

